

Safeguarding – Information for Parents

Reporting Safeguarding Concerns

At The Iona School, Susanne Bürgstein is our Designated Safeguarding Lead (DSL) whom you can contact if you have any safeguarding concerns.

If you have general concerns please contact the class teachers first, however if you have significant safeguarding concerns, please do not hesitate to contact Susanne Bürgstein or one of the Deputy Safeguarding Leads (DDSL)

Contacts

Designated Safeguarding Lead:

Susanne Bürgstein SG@theionaschool.org.uk

Deputy Designated Safeguarding Leads:

Emma Stacey emma@theionaschool.org.uk
Eileen Hickman eileen@theionaschool.org.uk
Chantell Walker chantell@theionaschool.org.uk

Urgent Concerns

Nottinghamshire Multi-agency Safeguarding Hub

If you have urgent concerns for a child, or suspect that a child has been abused in any way, **you can also report a safeguarding concern to Nottinghamshire Multi-agency Safeguarding Hub** by calling 0300 500 80 80 (if you are a member of the public) or

If you require an urgent response outside of working hours (08:30-17:00), contact the Emergency Duty Team (EDT) on 0300 456 4546.

In an emergency call 999

<https://www.nottinghamshire.gov.uk/care/safeguarding/childrens-mash>

Support for Parents

We are aware that ideally the school would be the first place to contact but this support is physically limited by the current school closure due to the COVID-19 outbreak. If you can't contact the school, please contact the services below, should you need to.

School Website

<http://www.theionaschool.org.uk/>

There are helpful links for further advice on our school website **including online safety** within the Policies section.

Healthy Family Team

<https://www.nottinghamshirehealthcare.nhs.uk/parentline>

The Advice Line Number parents can ring for advice.

Advice line is 0115 883 7361, Monday - Friday 9.00am – 4.30pm **Or Text Parentline on [07520 619919](tel:07520619919)**

Students can use the Text School Nurse Advice Line. 07507 329952

Mental Health- CAMHS

<https://www.nottinghamshirehealthcare.nhs.uk/camhs-crisis-team>

CAMHS SPA for General Support - 0115 854 2299

CAMHS Crisis Team - 0115 844 0560 6.00 - 10.00pm Weekend and Bank Hols 10.00am – 6.00pm

Family Services

<https://www.nottinghamshire.gov.uk/care/childrens-social-care/family-services>

Support for a range of areas at home including; problems with behaviour, problems with drugs or alcohol, difficulties finding work, training or re-entering education having left school, support to young carers or kinship carers.

Childline

www.childline.org.uk

Comforts, advises and protects children 24 hours a day and offers free confidential counselling. Phone 0800 1111 (24 hours) Chat 1-2-1 with a counsellor online.

Healthy Families Team

www.healthforteens.co.uk

Easy way for young people to confidentially ask for help about a range of issues, or make an appointment with a school nurse. Text 07507 329952. The service will be available Monday to Friday 9.00am to 4.30pm.

Kooth

www.kooth.com

An online counselling and emotional well-being platform for children and young people, accessible through mobile, tablet and desktop and free to access.

Young Minds

www.youngminds.org.uk

Advice and information about young people's mental health including information on CAMHS and what the next steps to seeking support are.

Samaritans

www.samaritans.org

24 hour confidential listening and support for anyone who needs it. (Adults included.) Phone 116 123 (24 hours) Information and support for mental health issues

Harmless

www.harmless.org.uk

provides a range of advice and support about self harm, people who self harm, their friends and families. Phone 0115 934 8445

B-eat

www.beateatingdisorders.org.uk

The UK's eating disorder charity. They have online support groups and a helpline for anyone under 18. Phone 0345 634 7650 (4.00pm – 10.00pm 365 days a year) Email fyp@b-eat.co.uk

The Mix

www.themix.org.uk

Information, support and listening on everything for young people. Phone 0808 808 4994 (24 hours), get lots of support online.

Frank

www.talktofrank.com

Confidential information and advice about drugs and substance abuse, whether it's for you or someone else. 0800 7766 00 (24 hours, won't show up on your phone bill)